

taking care of your home workers

Total is already helping
many of your peers

Now, more than ever, providing, managing and supporting effective workspace computing is challenging.

Total has the capability and flexibility to tailor a service to your needs . . . and get it operational quickly.

2. Streamlining deployment

- Windows Autopilot to enable a zero-touch digital deployment
- Pre-delivery configuration, including Windows 10 base image and creation of Hash ID (for Windows Autopilot and Microsoft Intune)
- Assembly of bespoke equipment bundles for single delivery per location
- Asset management – recording serial numbers and delivery locations
- Delivery to home locations, with planned 1-hour time slots
- Quick Start user set-up instructions
- Warranty registration

3. Simplifying management

- Microsoft Intune for easy, remote device management
- Windows-as-a-Service for an always up-to-date Windows 10 operating system
- Azure Activity Directory for identity and access management
- API integration of your workflow into Total's ERP, service management and courier systems

Talk us through your challenges, and we'll tell you how quickly we can put a solution in place.

1. Choosing the right kit

Total can help you define equipment bundles for different user types and situations – including rapid set-up and put away for kitchen table workers.



4. Hassle-free support

- Responsive break-fix support at user's home or office location
- Fixed-term Service Desk to provide remote user support



5. Effortless leaver management

- Day before delivery of packaging
- Collection in planned time slot
- Physical and digital sanitisation
- Update of asset register
- Secure warehousing ready for re-issue

