

Vulnerability Scanning

Be aware of new security vulnerabilities, so you can address them before they are exploited

Total will conduct a monthly scan for all CVEs (Common Vulnerabilities and Exposures) and security risks and provide a detailed report of findings. You benefit from a regular report of vulnerabilities and their criticality, giving you the information to protect against the latest security risks.

Why would you want it?

You face an ever-changing environment of IT security threats. While Penetration Testing provides a thorough assessment of your exposure to exploitable security vulnerabilities, it is, at best, conducted annually. In between times new vulnerabilities are constantly appearing.

Without knowing the latest vulnerabilities and which are relevant to you, how can you be sure your systems are as secure as they need to be?

Total's Vulnerability Scanning service helps you maintain security by providing you with a monthly assessment of known vulnerabilities and their criticality.

With Total's Vulnerability Scanning service, you will benefit from:

- specialist, industry leading, scanning technology
- monthly scanning for all flaws on the CVE database
- a report detailing all identified vulnerabilities and their criticality

- being able to stay on top of security vulnerabilities
- quarterly review meeting and discussion with a senior engineer.

What Total do

Total will conduct a monthly scan of external IP addresses, externally exposed services and devices, and websites looking for known security vulnerabilities. The assessment will look for any exposed information and vulnerabilities detailed within the benchmark Common Vulnerabilities and Exposures (CVE) database.

Following each monthly assessment, Total will provide a report detailing all vulnerabilities identified and their criticality, enabling you to remedy them in a timely fashion.

Quarterly, a senior service engineer will conduct a virtual meeting with your relationship owner and technical liaison contact to review findings and discuss any additional remedial actions required.

At a glance

Service type

1/2/3/5 year(s) fixed term

Prerequisites

- Senior relationship owner
- Technical liaison contact

Key benefits

- specialist scanning technology
- monthly scan for known vulnerabilities
- monthly report
- quarterly review
- improved risk management

Prerequisites

Successful service delivery requires:

- a management level relationship owner
- a support technician for technical liaison.

Why Total?

Total is an established and experienced provider of IT management and support services, with private, third and public sector customers of up to many thousands of users in size.

Total has a specialist UK team of certified IT professionals, adhering to ITIL (Information Technology Infrastructure Library) processes and methodology, and a quality of service consistently rated as very good or better.

Total is ISO 27001 (Information Security Management Systems) and Cyber Essentials certified and has both the vendor relationships and the technical expertise to help you to address any vulnerabilities that may be identified.

What next?

To learn more, contact your account manager or email sam@totalcomputers.co.uk to arrange an initial conference call with a subject specialist.